



REGENT UNIVERSITY LIBRARY

Christian Leadership to Change the World

Annual Report 2010-2011

If we were going to become a great university... there have to be materials available for students to access ... the library was the absolute core and heart of this institution. – Dr. M.G. “Pat” Robertson February 15, 2006

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Dean's Welcome

The University Library faculty and staff believe deeply in the mission, vision and future of Regent University and are active participants in campus events and activities. Through open house events, book talks, exhibits and National Library Week, the Library maintains close ties with the academic nature of Regent.



Photo by Patrick Wright

We invite you to visit us in person or online to discover the wide variety of valuable and easily accessible resources.

Wherever you are in the world, the Library's comprehensive collection of books, journals, newspapers, film and reference material — as well as instruction and research assistance — are available to you online. Staff members are available to assist users with research questions, and Library faculty members are happy to provide guidance and information on advanced research techniques.

We believe that well-informed people are better leaders: the Regent University Library is here to make your transition to Christian leadership a success.

A handwritten signature in black ink that reads "Sara Baron". The signature is written in a cursive, flowing style.

Dr. Sara Baron
Dean, University Library

Our Vision

The Library will enable Regent University to become a leading global Christian University by providing a worldwide faculty, student body, and alumni with outstanding resources and services. The Library will offer instructional and cultural programs that foster a love of learning and wisdom.

Our Mission

The mission of the Library is to support and serve the mission of Regent University to prepare and equip future Christian leaders to change the world for the glory of God. The Library provides the resources and services essential to a leading center of Christian thought and action.

Our Values

Christ-centeredness

The Library fosters a spirit-filled environment, in which prayer occupies an important role. We adhere to the words of Christ that “without me ye can do nothing” (John 15:5).

Excellence

Like Regent University, the Library’s ultimate purpose is service to the Lord Jesus Christ. Accordingly, we strive for the highest standard of excellence in our service to the Regent community (2 Corinthians 8:7).

Integrity

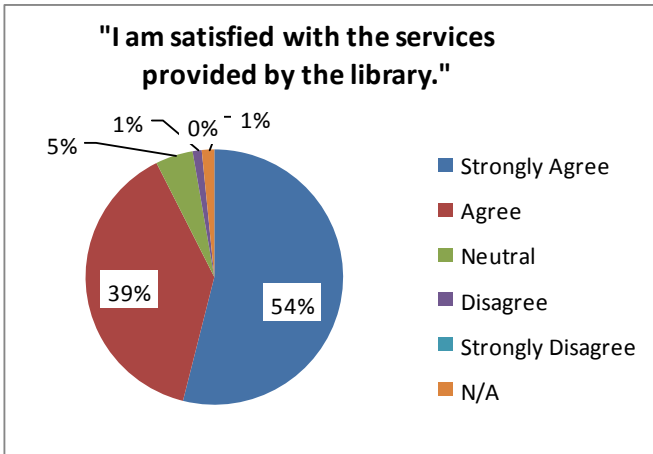
The Library has been entrusted with significant University resources. We regard stewardship of these resources to be a sacred trust (Matthew 25: 14-30).

Innovation

In the Bible, the Lord requires His followers to change and innovate (Genesis 12:1). The Library regards innovation as inseparable from excellence and integrity.

Customer Satisfaction

The 2011 Customer Satisfaction Survey was conducted March 21-April 11. A total of 753 students, faculty, staff and other community members responded.



“The Regent University Library is a much needed service that is crucial to the mental, spiritual, global development of the students/learners now and in the years to come.”

“Overall, as a very regular patron, I am deeply impressed with the services provided by each and every department in the library. I could not have asked for a more personable, friendly, professional, and alert library team! Thanks for making my years of study at Regent memorable!”

“I am so grateful for the Library and the commitment to excellence.”

In addition to the questions regarding our services, resources, and events, the 2011 CSS contained a special section which asked patrons about their vision of the Library of the Future (p. 14).

Full findings from the Customer Satisfaction Survey are available on the Library website: www.regent.edu/lib

Resources

The primary function of the University Library is to provide access to information to support the curricular and research needs of Regent University students, faculty, administration and staff. This information should reflect an appropriate balance between materials necessary and available within the library's own physical collection and the increasing number of resources outside of the library accessible through emerging technologies and cooperative collection development agreements. Resources for non-academic use may be provided if they are of general interest to the Regent community. Regent University Library has a strong commitment to providing our patrons with the best resources available.

- 303,799 books
- 155,980 ebooks
- 659 print journals
- 98,903 ejournals
- 3,167 audio materials
- 11,081 film & video materials
- 593,318 microform/films
- 122 databases
- 4 alumni databases

Regent University Library participates in the Virginia Tidewater Consortium (VTC) of libraries to provide further access to resources for our local and distance patrons. The Reciprocal Library Borrowing Program applies to students, faculty, and staff of the participating consortium institutions.

The Library continues to receive a number of gift book donations from University patrons and community members. The generous contribution of materials dedicated to a research topic relevant to an area of study at Regent University helps us accomplish our mission. These donations are greatly appreciated and help our students, faculty, and staff to truly become Christian Leaders to Change the World.

Public Services & Instruction

Access Services

“Prompt, Professional, and Personal.” “The librarians I have spoken with have all been courteous, helpful, and extremely knowledgeable.” “The library staff are very professional and more than ready and willing to assist with any needs I have had.”

- Circulation checkout count: 46,164 items
- Door count: 189,863
- Reference transactions: 15,208
- Library workshop attendance: 938

Interlibrary Loan & Document Delivery

“What a GREAT resource! I have limited local resources and [ILL] provides exceptional and phenomenal assistance!” “An essential component of Regent’s library services.” “These dear folk need all the applause I can give them.”

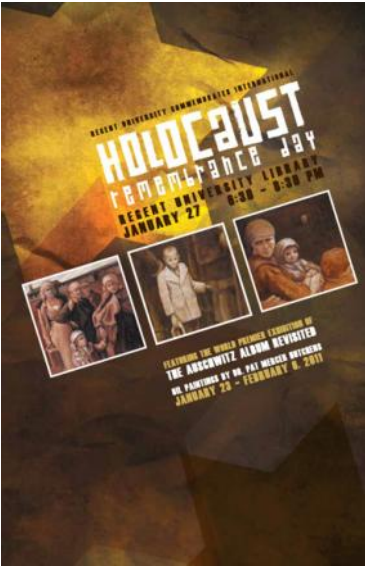
- New patrons using ILL: 828
- Books delivered to Regent patrons: 4,721
- Articles delivered to Regent patrons: 4,671
- Domestic shipments: 4,432
- International shipments: 28

Information Research & Resources Course

“The IRR course was awesome. The wealth of information that I received from this course enhanced my research skills and provided me with confidence and a strong foundation.”

The Library’s Information Research and Resources (IRR) course served 1,010 graduate students (Summer 2010-Spring 2011) with a pass rate of 86%. Course evaluations indicated 80% satisfaction rate. 410 respondents to the Customer Satisfaction Survey 2011 rated the course as helpful in improving their research skills.

International Holocaust Remembrance Day



January 27 marks the anniversary of the liberation of Auschwitz-Birkenau, the largest Nazi death camp. In 2005, the United Nations General Assembly set aside this day as International Holocaust Remembrance Day (IHRD), an annual day of commemoration to honor the lives of the victims of the Nazi era.

On this day in 2011, almost 250 people gathered in the Library Auditorium for a special Remembrance Day Service for those that suffered, perished, and survived the Holocaust. Featured speakers included Dr. Pat Robertson, President Carlos Campo, Rabbi Israel

Zoberman, cantor Roni Wexler, artist Pat Mercer Hutchens, and Holocaust Survivor Mr. David Katz. Together, we resolved with one voice: "Never Again." The event concluded with a formal reception and viewing of "The Auschwitz Album Revisited."



Dr. Robertson and Rabbi Zoberman
Photo by Daniel McCullum



President Campo and Mr. David Katz
Photo by Daniel McCullum

Other IHRD events included a screening of *SHOAH*, Claude Lanzmann's 9.5 hour documentary about atrocities committed during the Holocaust, and a Common Read of *Night*, Elie Wiesel's haunting account of survival.

www.regent.edu/NEVER-AGAIN

As a practicing artist, author, poet and teacher, Pat Mercer Hutchens responded when the Lord called her away from painting historic Virginia landmarks to painting the fear and innocence of victims of the Holocaust. "The Auschwitz Album Revisited" is a series of 28 oil paintings motivated by "The Auschwitz Album," the only known visual evidence of Jews arriving at a Nazi death camp.



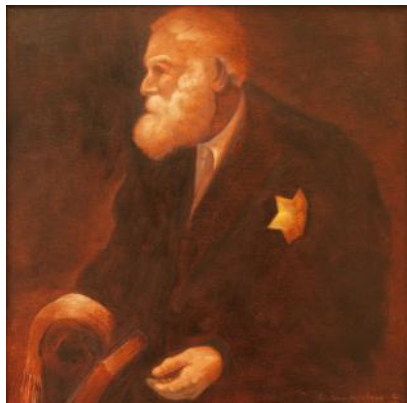
Ben-Aaron (Son of Aaron)



Dr. Robertson, artist Pat Mercer Hutchens and President Campo view the paintings before the Remembrance Day Service
Photo by Jerry Hargett

Regent University Library was honored to host the world premier of "The Auschwitz Album Revisited." The paintings will be taken to the Krakow Jewish Cultural Festival in Poland (Summer 2011).

Elder of Zion



...I pledge to give charity to
commemorate their souls.

—*El Male Rachamim*
(*God Full of Mercy*)

Constitution Day



The University Library, together with Regent’s Center for Latino Leadership, Law Library, Student Services, and the Virginia Latino Higher Education Network, sponsored Regent’s sixth annual Constitution Day celebration on September 17, 2010. This year’s topic was *Celebrating Our Constitution with a Hispanic Lens: History, Law, and Contemporary Issues*. Panelists included (left to right in photo) Mr. Hugo Valverde, Esq.; Mr. Peter Baron; Ms. Emily Sumner, Esq.; and Dr. Mary Manjikian (moderator).

Special Collections & Archives

The Library Special Collections & Archives is pleased to announce that the Regent University Library has been designated as the official depository of the Christian Educators Association International (CEAI) archives. Dating back to the Association’s founding in 1953, CEAI members, comprising classroom teachers, administrators, and para-professionals, have felt a special call to encourage, equip, and empower educators according to Biblical principles and standards. CEAI regards itself as the only Christian professional association called to serve the world’s public schools, holding to the vision of “demonstrating God’s love and truth transforming our schools.”



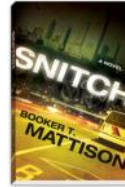
In addition to the CEAI collection, SC&A is in receipt of a 2,000-year-old Greek vase, or *amphora*, kindly donated by local resident Henry “Bud” Fisher. Fisher’s grandfather and great uncle discovered the amphora in a shipwreck as they were sponge diving off the coast of Greece in the early 1900s.

“The importance of Special Collections to Regent and SOD in particular can only increase. We are uniquely placed to attract, house and manage important archives. I would hope that the library becomes increasingly aggressive in seeking further collections.”
(Comment from the 2011 Customer Satisfaction Survey)

National Library Week

The Library celebrated National Library Week 2011 (April 12-15) by highlighting the outstanding literary accomplishments of five Regent faculty.

April 12: the Library held its first public event for National Library Week with a book talk by Booker T. Mattison, Assistant Professor in the School of Communication & the Arts (Cinema-Television). His new novel *Snitch* adds a positive Christian message to the genre of “street lit.”



April 13: following chapel, the Library helped four more Regent scholars launch monographs at a luncheon and book talk.



Dr. Susannah Clements, Chair of the Department of Language and Literature: *The Vampire Defanged: How the Embodiment of Evil Became a Romantic Hero*. Dr. Clements described how increasing secularization explains the transformation of an embodiment of sin and evil in *Dracula* to an innocuous or even romantic figure in recent popular treatments.

Dr. Graham Twelftree, Distinguished Professor of New Testament, discussed the five-year genesis of *The Cambridge Companion to Miracles*, which involved collaboration with specialists around the world. The book is dedicated “To Bob Sivigny and all the other librarians who support our work.”



Dr. Alan Arroyo, Dean, and Dr. Hope Jordan, Professor, from the School of Education discussed their newly published *The Secret Kingdom for Educators*, which demonstrates how teachers can improve student learning by applying the principals developed by Dr. Pat Robertson in *The Secret Kingdom*.

The Library staff is glad to have had a part in connecting some of Regent’s authors with their readers.

Read Any Good Books Lately? We have.

Education & News

Regent Readers

2010-11 reading selections for the Library's Book Club included *Great Expectations* (Charles Dickens), tales from the *Thousand and One Nights* (anonymous), *Two Old Women* (Velma Wallace), *No Longer at Ease* (Chinua Achebe), *Life and Holiness* (Thomas Merton), *Night* (Elie Wiesel), *The House on Mango Street* (Sandra Cisneros), *Gilead* (Marilyn Robinson), *In the Heart of the Seas* (S.Y. Agnon), and *Emma* (Jane Austen).

Pictured: Leanne Strum, moderator Dot Dalton, and Pearl Combs at the discussion of *Two Old Women* by Velma Wallace. Mrs. Dalton is the Virginia Coordinator for the Native American Resource Network and an honorary member of the Nansemond tribe for her dedication to the preservation of Indian traditions in Virginia.



LIBRARY *Link*

<http://librarylink.regent.edu>

The Library's blog continues to be a valuable source of library news for our patrons. Library faculty and staff published 64 blog articles in the 2010-11 academic year. Research tips, news on emerging library technologies, reviews of resources (with an emphasis on global titles), news and events from the University Library, and other features of interest to the University community are regular features. In addition, Library Link also includes the "Feedback Express," a column which allows us to respond specifically to patron comments and concerns addressed in the Customer Satisfaction Survey.

RegentULibrary on Facebook

As of June 30, 2011, 456 people "like" Regent University Library. Our Facebook presence provides a quick look into the social life of the Library.



Service at Home and Abroad



The Regent University Library staff and faculty celebrated Thanksgiving by giving of themselves to help those in need in Hampton Roads. Instead of sharing a traditional potluck meal together, they gathered on the afternoon of November 22 at the Union Mission's warehouse in Norfolk to deliver and sort collected food donations in

preparation for distribution to hungry families. The Library staff finished the afternoon tired, but happy to have had the opportunity to make a small contribution to this important ministry.

Rev. Hen Khan Go, Academic Dean of Zomi Theological Seminary in Burma (officially the Republic of the Union of Myanmar), visited the Regent Library on January 5th while on the East Coast as part of a three-month preaching tour of the United States. Rev. Go first met librarians Georgi Bordner and Leanne Strum when he attended a library training seminar they taught in 2008 in Kuala Lumpur, Malaysia. As he toured the University Library, Rev. Go said he was "amazed," describing Regent's Library as "huge" compared to Zomi's library, which holds only



around 5,000 books and one computer. He was very thankful for the approximately 40 books that we donated to his library. The books, which were duplicates of items already in our collection, will be greatly appreciated by the Zomi seminary students. The University Library is thankful for this small opportunity to aid Zomi Theological Seminary in its mission to prepare pastors for Burma's growing Christian flock.

Library of the Future

Will not knowledge...have a great influence on life? Shall we not, like archers who have a mark to aim at, be more likely to hit upon what we should? If so, we must try, in outline at least, to determine what it is. —Aristotle, Nicomachean Ethics

Executives who must plan and make decisions that will have long-term consequences are in the position of the archer discussed by Aristotle in the *Nicomachean Ethics* (I.1094a18). To plan successfully for the future, leaders of organizations need to avoid the illusion of permanence on the one hand, and uncritical enthusiasm for futurist predictions on the other. As with Aristotle's archer, planners need to understand the task thoroughly if they hope to "hit the mark."

In 2011 the faculty of the University Library began developing a new vision for the Library for the next ten years and strategies for meeting this vision. Our new vision and mission statements reflect the Library's goal of being a resource that will enable Regent University to become a leading global Christian University.

Everywhere in the country librarians report that they have never had so many patrons... Librarians are responding to the needs of their patrons in many new ways, notably by guiding them through the wilderness of cyberspace to relevant and reliable digital material. — Robert Darnton, Chronicle of Higher Education 2011

- The Library will enhance incorporation of new technologies into collections and service models.
- The Library will continue to build and develop collections and information access to meet the needs of the University's growing enrollment, expanding curriculum, and increasing global orientation.
- The Library will foster unique and distinctive assets, such as its special collections.
- The Library will modify and enhance existing physical spaces to meet the academic needs of university stakeholders.

In memoriam
Dr. Eva L. Kiewett
1927-2011



The Library staff was saddened by the loss of former colleague, Dr. Eva Kiewett, who passed away February 8, 2011, in Decatur, Indiana. Dr. Kiewett came to Regent in June of 1981 largely at the instigation of her long-time friend Lois Lehman, who was then dean. She and Dean Lehman contributed in so many ways to Regent University, perhaps the most significant being their assistance with the design and construction of the present Library building, which was dedicated in the fall of 1984. The Special Collections & Archives reading room, on the second floor of the Library, is named the “Lehman and Kiewitt Reading Room” in their honor. Dr. Kiewitt retired in August 1994 as a librarian emeritus.

Friends and colleagues will always remember Dr. Kiewitt’s smile, her professional manner, her wisdom, and her kind spirit. She served as a great role model for all who knew her, professionally and as a Christian. It was a privilege to know her.

Regent University Library

FACULTY

Sara Baron, Dean
Georgi Bordner
Brenda Chappell-Sharpe
Harold Henkel
Bob Sivigny
Crystal Smith
Leanne Strum
Sandra Yaegle

STAFF

Mike Barnes	Patty Hughson	Paulette Thompson
Pearl Combs	Angela Masden	Gina Walker
Ellen Cox	Jabez Rapaka	Kathy Watson
Melissa Danko	Shana Sandin	Amber Wood
Don Gantz	Carol Sheets	Mark Zillges
Dorothy Hargett		

CONTACT US

Regent University Library
1000 Regent University Drive
Virginia Beach, VA 23464

757.352.4150
888.249.1822 (toll free)
Fax 757.352.4167
email: reference@regent.edu
www.regent.edu/lib